

Foster Coldstores Terms & Conditions

- All prices quoted exclude VAT, which will be charged at the current rate.
- Quotation prices remain firm for a period of THIRTY days and assumes commencement of installation on site within a further 60 days.
- We reserve the right to invoice for goods received by us, but delayed due to site conditions.
- We reserve the right to charge for additional costs incurred through site conditions or delays over which we have no control.
- All prices will be dependent upon dimensions and specification being confirmed.
- The prices quoted for the refrigeration unit and the shelving are based on the units being ordered as part of the coldroom package - NOT as separate items.
- If an order is placed without Foster Coldstores undertaking a site survey, the purchaser will take all responsibility for the products suitability for the site.
- All prices are dependent upon the dimensions & specification being confirmed as per the quotation. Any changes once the order has been placed or on site, will incur additional costs.
- The prices quoted are based upon all items being ordered for delivery and installation at the same time. If a phased installation is required, please advise prior to ordering.
- We assume a maximum horizontal pipe run of 12 metres with a vertical pipe lift of not more than 3 metres, unless otherwise specified.

GUARANTEE:

The labour and parts guarantee would be for 12 months from date of commissioning. The guarantee is against fair wear and tear and excludes the repair of damage or faults caused by abuse or inappropriate use. Our guarantee is conditional on the equipment being regularly cleaned and maintained. Full details of maintenance available on request.

The following items are **NOT COVERED** by our guarantee:

- Failures due to blocked condensers or poor ventilation.
- Light bulbs.
- Door seals
- Blocked drains.

EXCLUSIONS:

The following items are excluded from our quotation:

- Provision of electrical isolators and mains power.
- Building works, holes through walls, floor recessing, etc.
- Provision of safe & secure storage on site.
- Provision of protection to coldroom installation before or after commissioning and handover.
- Provision of any infill's around the coldroom(s), unless otherwise specified.
- Temperature monitoring or recording equipment, PVC strip curtains, emergency lighting, shelving, condensate pumps, and bumper rail panel protection, unless otherwise specified.
- Any Asbestos work.
- Provision of scaffold or lifting gear for positioning condensing units or equipment.
- Cable tray, unless otherwise specified.
- Plumbing, other than condensate drain specified.
- Ventilation to refrigeration plant.
- Food loss insurance.
- Acoustic housings.
- Out of hours working.
- Any item not specifically mentioned
- **Obligation under WEEE: It is the responsibility that the end user of our product knowingly accepts responsibility for financing the cost of collection, treatment, recovery and environmentally sound disposal at end of life. Should our product be sold via a Dealer/Distributor, the distributor is required to act as a conduit for the agreement between the end user and us the producer. The Dealer/Distributor must ensure that the end user is aware that the end user of our product knowingly accepts responsibility for financing the cost of collection, treatment, recovery and environmentally sound disposal at end of life.**

SITE REQUIREMENTS (To be provided by others):

For the successful installation of a coldroom, the site must meet certain conditions, which are outlined below. If there are circumstances where these conditions are not met, additional costs will be incurred and charged.

- We require a hard, clear, level floor for the erection of the coldroom. Level is +/- 5mm in 3000mm.
- We require clear access during normal working hours. Prices are based upon work to be carried out during normal working hours in one continuous period free of other trades.
- We require free use of power, facilities and parking for vehicles.
- On sites where waste bins or skips are not provided, we cannot guarantee that waste materials can be cleared from site on the same day as the conclusion of the installation, although we will endeavour to clear waste materials as soon as practically possible.
- We require suitable access to accept our maximum panel size of 3000mm x 1200mm. On non ground floor sites, we require access to a goods lift large enough to accept our maximum panel size of 3000mm x 1200mm.
- Suitable ventilation is required for roof mounted refrigeration condensing units to work correctly. This means that ideally both fresh air is supplied, with a provision also for extracting heat generated if needed.
- We require a power supply at the time of installation (adjacent to our control panels) to avoid additional visits to site to commission, thus incurring extra costs.
- Suitable provision must be made for condensate waste. We will run the drain to an external wall of the coldroom.